

Logan Yuhas

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EDUCATION

Penn State Behrend, Erie, PA

Expected Graduation: December 2025

Bachelor of Science in Management Information Systems

GPA: 3.0

RELEVANT COURSEWORK

Business Analytics, Python Programming, Database Management, Spreadsheet Analysis and Info Management

SKILLS

Communication, Detail Oriented, Time Management, AI Tools, SQL, Python (Basic), SAP, Business Process Modeling

CERTIFICATIONS

CSM

November 27, 2024

WORK EXPERIENCE

Wegmans Food Markets | Erie, PA

August 2019 – Present

Service Team Leader

November 2023 – Present

- Spearheaded store operations during evening hours, ensuring smooth coordination between departments, and resolving conflicts to support seamless service.
- Led and developed a front-end team of 100+ employees, mentoring new hires, and fostering a collaborative environment that supports professional growth and high performance.
- Cultivated strong team rapport through active communication, creating an inclusive workplace that encourages high moral and employee engagement.
- Maintained superior product presentation and store organization by implementing systematic procedures, ensuring high standards of visual merchandising and operational efficiency.
- Developed innovative solutions to customer challenges, enhancing the shopping experience and contributing to a customer-first environment that drives store success.
- Streamline staff scheduling process, aligning team availability with operational needs to ensure peak performance and seamless coverage across multiple front-end departments. Ensuring Staffed hours meet projection needs.

Front End Coordinator

August 2019 – November 2023

- Managed a large team of front-end employees, ensuring smooth daily operations and optimal customer service by addressing issues with minimal supervision.
- Led initiatives to improve team performance through training and coaching, helping team members advance in their roles and achieve their career goals.
- Applied leadership skills gained from company training events to enhance team dynamics and implement best practices for front-end management.
- Supported company-wide initiatives by introducing efficient processes that enhanced customer interactions and streamlined workflow in a high-pressure environment.

LEADERSHIP EXPERIENCE

Wegmans Food Markets Management Intern Program

May 2022 – May 2023

- Gained hands-on experience in managing store operations by learning and applying key business processes and procedures across departments.
- Developed a deep understanding of department management, leading initiatives to improve operational efficiency and reduce employee stress levels through innovative problem-solving.
- Trained in company-wide scheduling and ordering processes, contributing to the smooth operation of the store, and ensuring alignment with corporate goals.